



At HIGHLands Veterinary Hospital, we know that your greatest concern is "Am I doing everything possible to assure my Pet's best opportunity for Good health and long life?" At HIGHLands Veterinary Hospital, we have written policies, procedures and standards in place to ensure that the answer to this question is "Yes!" It's all part of Our Team Commitment To You.



Join The Family: Enjoy The Freedom

HIGHLands Veterinary Hospital

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Socialization Checklist

www.highlandsveterinaryhospital.com.au

THE DEN

Den in the bedroom with three hard toys:

1. hard rubber ball
2. nylabone
3. rawhide chew sticks

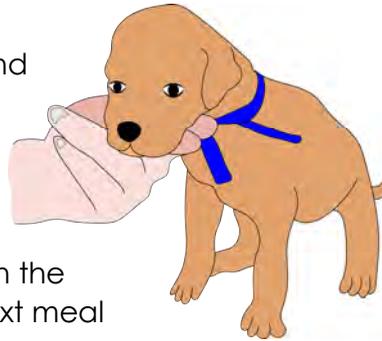
Should be in the den whenever not visually supervised.

PHYSICAL PUNISHMENT

Don't hit, instead place two fingers under puppy's chin and make firm eye contact for any of the following:

1. teeth on the skin for any reason
2. stealing food
3. stool or urine in the house

Must be caught within 30 seconds. If stool or urine is left in the house, clean the site with "Odor Eliminator". Feed the next meal on that spot.



VERBAL PUNISHMENT

Strong 'NO' and eye contact. If chewing on furniture, shoes, etc. then 'NO!' , eye contact and substitute object with one of the three hard toys that are mentioned above. Verbal punishment is used for everything other than the offenses listed under physical punishment.

TAKE PUPPY OUTSIDE

1. after sleep
2. after eating
3. after heavy play
4. when restless

Go out with puppy to one spot in the yard. Praise heavily.



SOCIALIZING POSITIONS

1. at arm's length
2. cradle position

Hold puppy for at least 30 seconds of submission both indoors and outdoors by each member of the family once or twice a day.



OTHER THINGS TO REMEMBER

1. no emotional entrance or exits
2. massage all parts of a puppy's body
3. put hand in and out of puppy's mouth as if to pill
4. feed 15 minutes three times a day
5. Discipline and love are the important combinations



PLEASE FEEL FREE TO CALL IF THERE ARE ANY QUESTIONS OR PROBLEMS

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